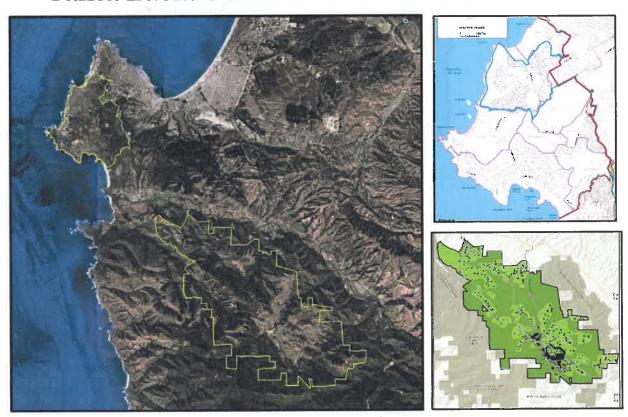
LOCAL AGENCY FORMATION COMMISSION OF MONTEREY COUNTY

2016 Municipal Service Review and Sphere of Influence Study

Greater Monterey Peninsula-Area Community Services Districts

- Pebble Beach CSD
- Santa Lucia CSD



Public Review Draft January 23, 2017

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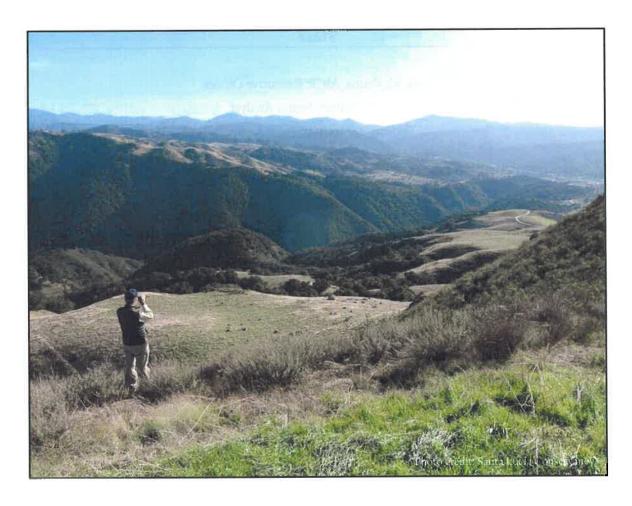
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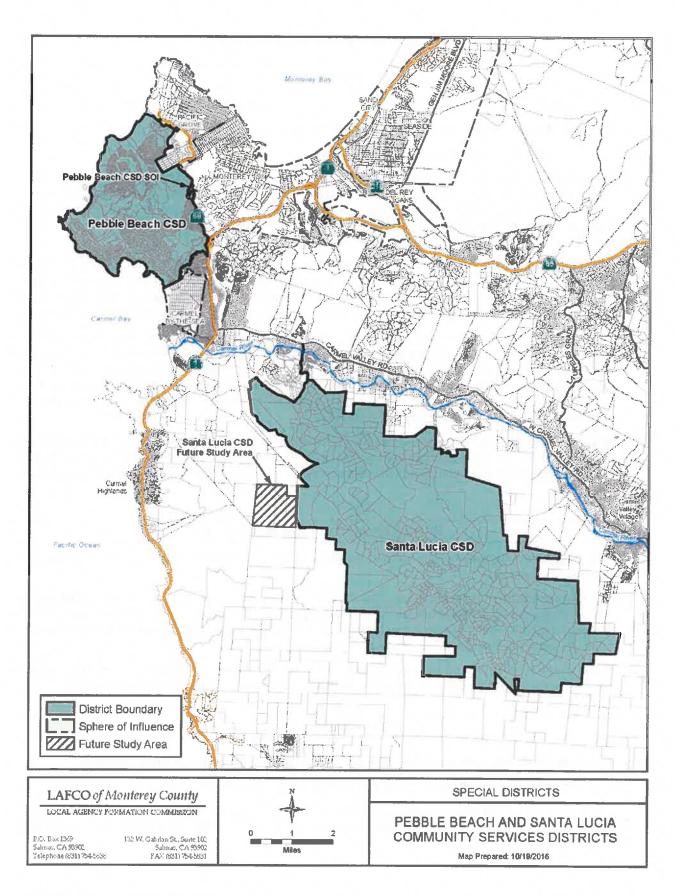
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EXECUTIVE SUMMARY

INTRODUCTION

This report provides information about the services and boundaries of two independent special districts:

- Pebble Beach Community Services District, and
- Santa Lucia Community Services District.

Under State law, community services districts are authorized to provide a wide range of municipal services within their boundaries. CSD powers are not as broad as a city government, but CSDs often provide many of the same essential public services (e.g. fire protection, water and sewer service, street maintenance) that cities provide to their residents. In most cases, CSDs function as the de facto "city" government service provider for the unincorporated communities they serve.

LAFCO's review of the Pebble Beach and Santa Lucia CSDs is being carried out pursuant to LAFCO's adopted 2016-17 work program and the previously adopted multiyear, cyclical approach to reviewing all cities and special districts countywide. This review also carries out a mandate in State law (the Cortese-Knox-Hertzberg Act) for LAFCOs to periodically review local agencies' services and Spheres of Influence.

The Pebble Beach and Santa Lucia CSDs share a close proximity in the Greater Monterey Peninsula Area. They serve unincorporated communities in the coastal Pebble Beach/Del Monte Forest (eight square miles) and in the Santa Lucia coastal mountain range (31 square miles). Three other active community service districts – Castroville, Pajaro/Sunny Mesa, and Spreckels - were studied by LAFCO in 2014 and 2015. Two inactive CSDs - East Garrison (unincorporated Fort Ord) and Ocean View Plaza (within the City of Monterey) - currently provide no services.

As discussed in the Key Findings and District Profile sections, this study finds that the Pebble Beach and Santa Lucia CSDs are high-functioning districts that successfully provide essential public services to their residents. The study also recommends that the two districts' existing Sphere of Influence designations be affirmed.

REPORT OVERVIEW AND ORGANIZATION

This Executive Summary presents a brief overview of the current study, the study's key findings, and recommended actions.

The District Profiles chapter contains individual profiles for each of the two districts, highlighting the specific characteristics, opportunities, and challenges of each local agency. The profiles conclude with statutory determinations required for all Municipal Service Reviews and Sphere of Influence studies pursuant to the Cortese-Knox-Hertzberg Act.

These chapters are followed by a brief Appendix with sources/acknowledgements and the complete wording of the applicable State -required Service review and Sphere of Interest determinations.

KEY FINDINGS

Following are the key findings of the Municipal Service Review and Sphere of Influence Study:

I. Each of the districts is successfully and reliably carrying out its mission.

Each of the districts has a strong track record of successfully providing essential public services to its residents. The two districts are governed by elected boards of directors and are professionally managed

and staffed. Each district functions as a direct, responsive, and accountable form of local government for the community it serves.

2. The two districts proactively plan for their long-term capital improvements needs and funding levels.

Each district has adopted and annually adjusts a planning document that identifies likely future infrastructure reinvestment needs, along with associated funding levels, in order to provide continuity of high-quality public services. The two districts are funded differently (Pebble Beach CSD revenues largely derive from property tax allocations, while Santa Lucia receives no property taxes and relies mostly on District parcel taxes and special assessments). However, with a strong revenue base and professional management, each of the districts is well positioned to build reserve funds for future needs.

3. The recent multiyear drought and other long-term trends affect each of the districts.

Drought conditions have impacted the districts in various ways. For example, reduced aquifer recharge complicates the Santa Lucia CSD's well water production, while increased conservation results in lesser wastewater flows and consequently lower levels of recycled water production for the Pebble Beach CSD. Increased wildland fire hazard is an issue that affects both agencies, and the Santa Lucia CSD is also addressing environmental damage from fire firefighting actions in 2016. Some of the other issues that the districts contend with include year-to-year fluctuations in property tax revenues (Pebble Beach CSD) and escalating costs related to employee benefits; this "macro" issue may have more of an impact on the Santa Lucia CSD, which serves a geographically much larger area and has more employees.

4. Existing Spheres of Influence and district boundaries generally remain appropriate. Removal of an existing Future Study Area designation is recommended for the Santa Lucia CSD.

The districts are currently providing services to areas where district services are wanted and needed. No new/additional areas appear to warrant inclusion in either district's Sphere of Influence or boundaries. A previously designated Future Study Area adjacent to the Santa Lucia CSD is no longer being considered for future annexation into the District. This designation is therefore recommended for removal.

RECOMMENDED ACTIONS

Based on the information in this report, the Executive Officer recommends that the Commission:

- 1. Find that the action is exempt from provisions of the California Environmental Quality Act (CEQA) as information collection under Section 15306 of the State CEQA Guidelines and based on the determination that this action does not have the potential for causing a significant effect on the environment (Section 1506l(b)(3)); and
- 2. Adopt the 2017 Municipal Service Review and Sphere of Influence Study for the Pebble Beach Community Services Districts and the Santa Lucia Community Services District; and
- 3. Based on the Study's recommended determinations,
 - a. Affirm the current Sphere of Influence designations for the two districts, and
 - b. Remove the Santa Lucia CSD's existing, (date) Future Study Area designation on approximately 400 acres adjacent to the District's sphere.

Pebble Beach Community Services District

3101 Forest Lake Road Pebble Beach, California 93953 (831) 647-5604

Pebble Beach Community Services District – At A Glance				
Formation July 1, 1982				
Legal Authority	Community Services District Law, California Government Code, section 61000 et seq.			
Board of Directors	Five members, elected to four year terms			
District Area	Approximately eight square miles			
Sphere of Influence	Approx. 10 acres beyond existing District boundary			
Population (Estimate from 2010 U.S. Census)	Approximately 4,700			
Revenues (2016-17 budget)	\$15.1 million			
Approximate Annual Revenue Per Capita	\$3,200			
General Manager	Mike Niccum			
Employees	13 full-time (non-fire)			
Website	www.pbcsd.org			
Public Meetings	Last Fri. of each month (Jan Oct.), and the second Fri. in Dec., at 9:30 AM, District boardroom: 3101 Forest Lake Road, Pebble Beach.			

District Overview

The District was established in 1982 as the successor agency to County Service Area #42 (fire protection) and the Pebble Beach Sanitary District (wastewater treatment and discharge). The District is about eight square miles in area and generally corresponds with the Pebble Beach / Del Monte Forest unincorporated gated community. As is common for a Community Services District, the PBCSD is the primary community-level local government agency for Pebble Beach residents.

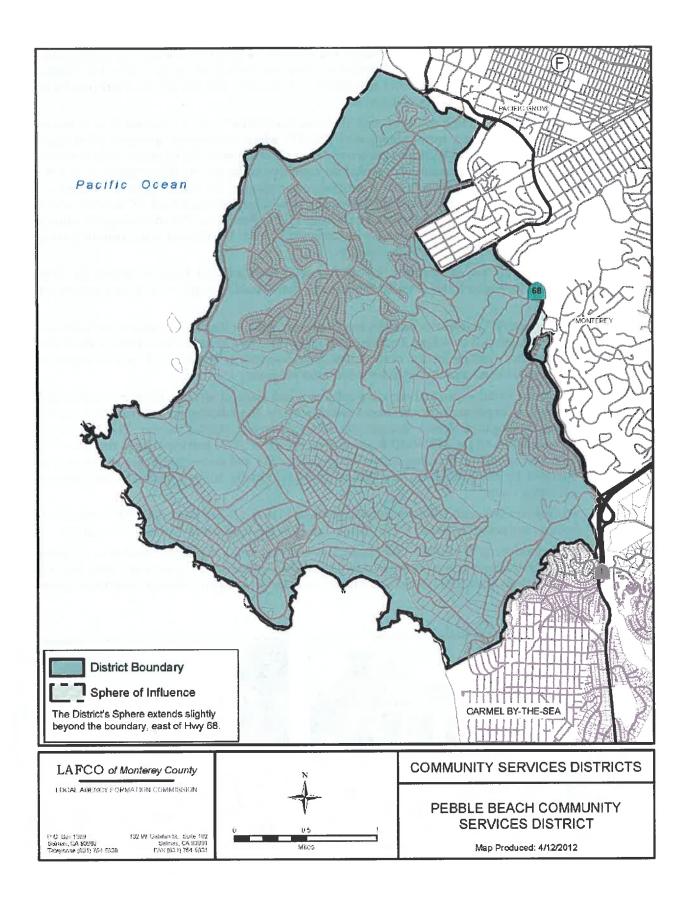
The core services the District provides continue to be related to fire protection and wastewater. The District's full range of services includes:

Fire protection and emergency medical services: The State of California (CAL FIRE) provides fire
protection and EMS, by contract, on the District's behalf. CAL FIRE provides firefighting/medical
personnel and administration, and the District provides facilities, equipment, and supplies. There
are two fire stations in Pebble Beach. The District fully owns the main station, on a site shared

- with the District administrative offices, and is a 25% owner of the Carmel Hill station near the Highway One gate. The other owners of the Carmel Hill fire station are the Cypress Fire Protection District and CAL FIRE (25% and 50% equity, respectively). The District also shares capital costs and operational expenses with Cypress.
- Wastewater collection and treatment, the latter via contract with the Carmel Area Wastewater District: The district works closely with CAWD, whose wastewater treatment plant near the Carmel River receives and treats the wastewater pumped from by the District's collection system. Pebble Beach CSD provides one third of the capital costs for major enhancements to the CAWD treatment plant, and by contract is entitled to one third of the plant's treatment capacity. The wastewater is treated to very high (tertiary) standards and pumped back to the CSD, which is then sold for landscape irrigation uses within Pebble Beach, thereby increasing the amount of potable water available for domestic and commercial uses. The District is not currently using its full allocation of treatment plant capacity.
- Supplemental law enforcement: By contract with the California Highway Patrol, the District
 provides for higher levels of traffic enforcement than would typically occur in an unincorporated
 area.
- Water supply: The District provides recycled water only for landscaped areas at golf courses and
 the Stevenson private school. Potable water is provided by Cal Am with no District involvement.
 The District's reconstruction of the Forest Lake reservoir in Pebble Beach in 2006 significantly
 expanded storage capacity for its recycled water program.
- Sanitation (solid waste and recycling collection and disposal service): Services are provided by
 franchise with privately owned GreenWaste Recovery. The collected materials are delivered to the
 Monterey Regional Waste Management District's facility outside Marina. The District has a
 representative on the MRWMD Board of Directors. The CSD's participation in the GreenWaste
 franchise helps fund the comprehensive regional facility and innovative programs and incentives
 operated by the MRWMD. The District also periodically holds household hazardous waste
 collection events.
- Stormwater Disposal: This is an authorized power of the CSD, but is not currently being exercised because the privately owned Pebble Beach Company has traditionally provided this service.
- Undergrounding of utilities: The District is carrying out a significant multiyear program of undergrounding overhead electrical and telecommunications lines throughout Pebble Beach on a pay as you go basis. The District allocates approximately a million dollars per year to this project.







A five-member elected board of directors governs the District, guided by an adopted set of bylaws (PBCSD admin code). The board holds open, noticed public meetings in compliance with the Brown Act. The District has 13 full-time staff members. Staff maintains a comprehensive web site, making available a wide variety of current and past meeting agendas and staff reports, records, and status reports relating to the District's various programs. Other ongoing public outreach conducted by the District includes a semiannual newsletter, an annual budget notice, an annual open house event in the summer, and a social media presence to help distribute useful information to residents. The District also makes information available via radio (AM 1620).

The District is proactive in anticipating future infrastructure needs, and associated funding requirements, in order to ensure continuity of high-quality public services. It maintains and annually updates a Long-Term Financial Plan and a Capital Outlay Program with a 15-year outlook for all aspects of District operations and services.

District staff makes use of modern technical tools for efficient system operations, such as digital mapping of physical District assets (Geographic Information Systems / GIS) and remote monitoring and control of the wastewater and recycled water system (Supervisory Control and Data Acquisition Systems / SCADA). The District has garnered numerous awards for its programs and projects. Most recently, in 2016, it received an Award of Merit from the American Public Works Association for the undergrounding project.

The Pebble Beach (Del Monte Forest) community that the District serves is largely built out. There are approximately 150 vacant legal lots of record in Pebble Beach. In 2012, The County of Monterey Board of Supervisors approved the Pebble Beach Company's "final build-out" proposal, which includes approximately 200 new hotel rooms distributed among several Pebble Beach sites.

Finance

Summary of Revenues, Expenses, and End-of-Year Net Position Fiscal Year 2013-2014 to Current (rounded to nearest thousand, in keeping with the District's audit reports' format)							
Fiscal Year 2013-14 (audited) 2014-15 (2015-16: (audited) (budgeted)							
Total revenues	\$ 13,352,000 \$ 14,011,000 \$ 15,043,000 \$ 15,0						
Total expenses incl asset depreciation	\$ 13,771,000	\$12,293,000	\$ 15,470,000	\$ 14,632,000			
Change in net position	\$ (419,000)	\$ 1,717,000	\$ (427,000)	\$ 453,000			
Net position, end of year	53,572,000	55,291,000	\$ 54,813,000	\$ 55,266,000			

Note: Net position represents the value of all District assets, including capital assets (District facilities, equipment, etc.), net of all associated liabilities and depreciation.

Property taxes and user fees (service charges) provide roughly 83% and 11% of the District's annual revenues, respectively. The District adopts an annual budget. District finances are professionally audited annually. As of the most recently completed audit (Fiscal Year 2015-16), the District's net position was \$54.8 million. Approximately \$38 million of this amount reflects the value of the District's capital assets (land, buildings, infrastructure systems, and major equipment), net of depreciation. The District's unrestricted current assets (cash and cash equivalents in reserves and other funds) total approximately \$17 million, indicating that the District is very well capitalized and able to fund its present and future needs.

As noted above, the District has prepared a long-term financial plan and an associated 15-year capital outlay program, each of which is reviewed and adjusted accordingly on an annual basis to reflect the

current outlook for future infrastructure needs and the associated anticipated costs. The District sets aside funds in separate dedicated reserve accounts for operations and maintenance, rate stabilization, capital outlays, and special projects.

As part of the current adopted financial plan, the District is temporarily drawing its capital outlay reserves below typical long-term levels due to high costs of specific current projects (CAWD treatment plant improvements and the District's own utility undergrounding projects). Doing so is consistent with the District's overall strategy of continually building and monitoring available reserve fund balances, and adjusting future expenditures accordingly.

The District uses a "pay-as-you-go" approach of anticipating the timing of future needs and setting aside funds for several years, as needed, in order for the targeted funding level to be available when needed. Accordingly, the District has no long-term debt.

Challenges and Opportunities

In recent years, lower wastewater flow volumes because of increased domestic water conservation have resulted in less recycled water becoming available for sale for landscape irrigation.

Multiyear drought conditions are also severely stressing forested areas and increasing fire hazard levels statewide. However, the District's fire protection operations (via contract with CAL FIRE) currently receive a "2" rating from the Insurance Service Office (ISO), placing the District in the top 2% of fire departments reviewed nationwide. LAFCO's 2007 review of the District noted that "the District and others desire that more comprehensive vegetation management measures be implemented to keep the forested areas healthy and fire safe." As of this writing, CAL FIRE crews are currently carrying out substantial fuel reduction work to remove dead and diseased trees and thin out many years of accumulated undergrowth in areas of the Del Monte Forest.

Approximately 83% of the District's annual revenues are provided by the District's allocation of the 1% ad valorem statewide property tax. The District's long-term financial plan observes that, within the last 25 years there has been one permanent statewide reduction in property tax allocations to local agencies (in 1993), a temporary reduction (2004 to 2006), an additional unsuccessful effort that would have reduced wastewater-related property tax allocations to special districts, and substantial reductions in property valuations after the end of the housing market bubble around 2010. Although the District carefully plans and continually adjust its financial outlook and expenditures, the property tax revenues retains a degree of uncertainty as a consistent or reliable revenue stream.

Sphere of Influence

The District was organized to serve the needs of the residents of the Pebble Beach/Del Monte Forest area. With the exception of the Shepherd's Knoll condominium development (which is accessed via the Pebble Beach gates and road network but is actually within the City of Monterey), the District's boundary is coterminous with the area commonly referred to as "Pebble Beach." Shepherd's Knoll receives sewer services from Monterey, the District has not constructed sewer facilities to serve the site, and the site receives fire protection via existing mutual aid agreements. Therefore, there is no compelling reason for the Shepherd's Knoll site to be annexed to PBCSD.

A small, approximately 10-acre, undeveloped and steeply sloped area between Holman Highway and the Ocean Pines condominium development is in the District's Sphere of Influence outside its current boundary. This designation dates from the 1980s. The District has expressed interest in retaining this designation because the District's fire protection responsibilities in the area include this site. LAFCO staff therefore recommends that the District's current Sphere designation be affirmed with no changes. Annexation of this site into the District should be considered in the future at such time that LAFCO is reviewing a boundary change proposal related to the District.

Determinations

Service Review Determinations, per Government Code Section 56430

1. Population and growth

Determination: The Pebble Beach Community Services District's boundary encompasses all of the Del Monte Forest area of unincorporated Monterey County, plus a commercial site (Mission Linen) in Pacific Grove. The District's population is approximately 4,700 and generally stable. Although some incremental growth capacity remains in the County's Del Monte Forest Land Use Plan, the area is largely built out.

2. Disadvantaged unincorporated communities

Determination: No DUCs exist in the District's boundaries or Sphere.

3. Capacity of facilities; adequacy of public services and infrastructure needs

Determination: The District has a strong record of successfully providing essential services to its residents, with no unmet needs identified. Major projects currently underway include a multiyear utility undergrounding program and expansion of recycled water capacity.

4. Financial ability

Determination: The District operates with revenues exceeding expenditures and is very well capitalized. As of its most recent audit (through June 30, 2016), it had unrestricted current assets of approximately \$17 million and a total net position of approximately \$55 million.

5. Shared facilities

Determination: The District works closely with the State of California (CAL FIRE) and the Carmel Area Wastewater District to achieve mutually beneficial provision of public services.

6. Accountability for community service needs

Determination: A five-member Board of Directors, elected at-large by District voters, governs the District.

7. Matters required by local LAFCO policies

Determination: No additional locally adopted LAFCO policies are specifically relevant to this Study.

Sphere of Influence Determinations, per Government Code Section 56425

1. The present and planned land uses in the area, including agricultural and open-space lands.

Determination: The District's boundaries include mostly residential and recreational land uses, as well as significant open spaces. There is no agricultural land within District boundaries. No planned development projects or other changes would significantly affect the context of this review.

2. The present and probable need for public facilities and services in the area

Determination: District residents and visitors to Pebble Beach rely on the District's essential public services, particularly fire protection and wastewater. In-District population is relatively stable, with modest incremental residential and resort tourism growth likely to occur in the future. The District has surplus wastewater treatment capacity available at the Carmel Area Wastewater District's treatment plant. No significant needs for new facilities or services are anticipated.

3. The present capacity of public facilities and adequacy of public services that the agency provides or is authorized to provide

Determination: The District has consistently demonstrated capacity to serve its residents. District staff maintains and annually updates a detailed 15-year capital outlay program to proactively plan for, and fund, needed future infrastructure investments.

- 4. The existence of any social or economic communities of interest in the area if the commission determines that they are relevant to the agency
 - Determination: There are no District-relevant social or economic communities of interest in the area served.
- 5. For an update of a sphere of influence of a city or special district that provides public facilities or services related to sewers, municipal and industrial water, or structural fire protection, that occurs . . . on or after July 1, 2012, the present and probable need for those public facilities and services of any disadvantaged communities within the existing sphere of influence

Determination: No DUCs exist in the District's boundaries or Sphere.







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Santa Lucia Community Services District

1 Rancho San Carlos Road Carmel, California 93923 (831) 620-6791

Santa Lucia Community Services District – At A Glance					
Formation July 13, 1998					
Legal Authority	Community Services District Law, California Government Code, section 61000 et seq.				
Board of Directors	Five members, elected at-large (?) to four year terms				
District Area	Approximately 31 square miles				
Sphere of Influence	Same as District (i.e. no Sphere beyond existing District boundaries)				
Population (est.)	600				
Revenue (2016-17 budget)	\$5.8 million				
Approximate Annual Revenue Per Capita	\$10,000				
General Manager	Forrest Arthur				
Employees	31				
Website	No public site				
Public Meetings	Quarterly, held at the District's corporation yard offices				

District Overview

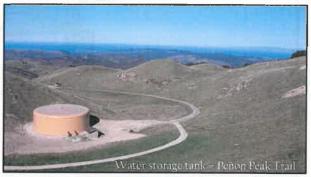
The Santa Lucia Community Services District provides public services to the entire Santa Lucia Preserve, a private gated community on approximately 20,000 acres on the south side of the Mid-Carmel Valley area. The Preserve includes approximately 320 estate residential single-family lots (120 of which are currently developed), a golf course, equestrian center, various recreational amenities, and large open space areas of oak savannah, chaparral, and rangeland. At around 31 square miles in area, the Preserve is comparable in size to the Monterey Peninsula and its immediate surroundings.

The District provides a broad range of services to residents of the Preserve. The District's five-year planning document identifies fire, water, and emergency response services as key District priorities. Services that the District provides, or is authorized to provide, include the following.

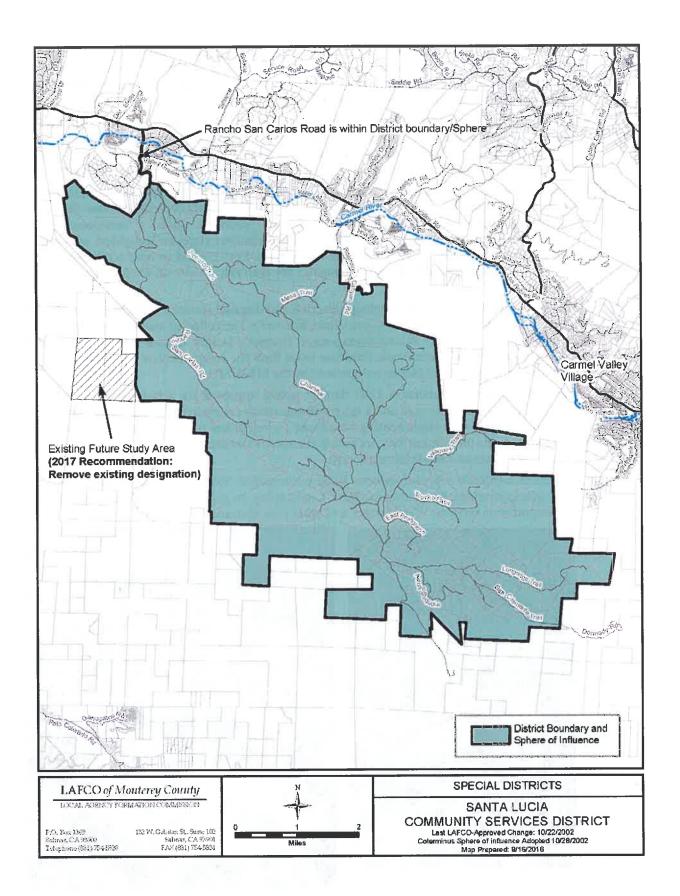
Domestic/potable water service: Approximately 75 on-site wells and a storage and distribution system are the core of the water supply available for the homes, golf course, and for fire flow and other uses throughout the Preserve.

- Wastewater collection and treatment: A small treatment plant on-site provides wastewater treatment for the majority of the "high-intensity uses," including most residences, the golf clubhouse, and the equestrian center. A portion of the irrigation water is supplied by reclaiming the domestic wastewater from the treatment plant.
- Septic tank system services: Some homes in the development are located on sites that are too remote to connect to the District's sewer system. These homes are served by their own conventional septic tank systems for sewage disposal. The District provides septic tank pumping services and other periodic maintenance services for these individual systems.
- Fire protection and emergency medical services: In 2000, fire service responsibility was turned over to the Carmel Valley Fire Protection District, which has since consolidated into the much larger Monterey County Regional Fire District. Working under a memorandum of understanding with the District, MCRFD has two volunteer engineer/firefighters who reside on the Preserve, enabling faster response times to the Preserve and to nearby outlying areas. Two fire trucks are stored on-site. Paramedics are currently on-site on weekdays and during special events.
- Sanitation (solid waste and recycling collection and disposal service): Services are provided by franchise with privately owned GreenWaste Recovery. The collected materials are delivered to the Monterey Regional Waste Management District's facility outside Marina. The CSD's participation in the GreenWaste franchise helps fund the comprehensive regional facility and innovative programs and incentives operated by the MRWMD.
- Broadband communications, a CSD "latent" power approved for activation by LAFCO in December 2014: District staff and a telecommunications committee of the District's board are moving forward with implementing broadband (wireless and fiber optic) infrastructure that will improve future connectivity, including emergency communications and remote operation of District water and sewer infrastructure.
- Additional District-provided services: Road maintenance; Storm drain maintenance; Security
 and gate operations; Recreation facilities; Landscaping on public property and rights of way;
 Transportation services; Weed, insect, and other pest abatement.









A five-member elected board of directors governs the District, who must be registered voters within the District. The board of directors is supplemented by several appointed advisors who are not required to be within-District registered voters and do not participate in final board decisions. The board holds open, noticed public meetings in compliance with the Brown Act. The District has 31 full-time staff.

Staff members work for the District via a contract with the privately held Santa Lucia Preserve Company. This relationship allows the District to efficiently accommodate the ebb and flow of its operational needs. The Preserve Company also provides personnel and staffing for other entities within the District boundaries, such as the homeowners association and the Preserve Golf Club, allowing for the efficient sharing of resources and expertise. District staff also shares office space and building space common areas with the golf club. Additional contracted services are obtained by the District, when necessary, for legal services and special studies.

The District takes an active role in anticipating its future infrastructure needs and associated funding requirements, in order to ensure the long-term provision of essential public services to District residents. It maintains and annually updates a Projected Five-Year Plan that outlines long-term past income and expense trends, capital spending, reserve balances, and planned capital spending.

District staff employs modern technical tools for efficient system operations, such as digital mapping of physical District assets (Geographic Information Systems / GIS) and remote monitoring and control of the wastewater and recycled water system (Supervisory Control and Data Acquisition Systems / SCADA. Implementation of the District's ongoing broadband communications project, referenced above, will improve the efficiency of the District operations and enhance emergency communications on the vast Preserve property.

Finance

Fiscal Year	2013-14	2014-15	2015-16:	2016-17
riscai reai	(audited)	(audited)	(audited)	(budgeted)
Total operating revenues	\$ 5,421,338	\$ 5,515,695	\$ 5,613,000	\$ 5,813,000
Total operating expenses before depreciation	\$ 4,601,072	\$ 4,424,323	\$ 4,711,000	\$ 4,799,000
Depreciation	\$ 1,699,992	\$ 1,704,372	\$ 1,750,569	\$ 1,825,000
Operating income (loss)	\$ (879,726)	\$ (613,000)	\$ (1,061,849)	\$ (1,102,704)
Total non-operating revenues (expenses)	\$ (15,496)	\$ (40,953)	\$ (13,343)	\$ (36,444)
Change in net position	\$ (895,222)	\$ (653,953)	\$ (1,075,192)	\$ (1,139,148)
Net position, end of year	\$ 43,434,213	\$ 42,780,260	\$ 41,705,068	\$ 40,565,920

Note: Net position represents the value of all District assets, including capital assets (District facilities, equipment, etc.), net of all associated liabilities and depreciation.

Close to 90% of the District's annual revenues originate from parcel fees and special assessments. The remainder is generated by work performed by entities other than District customers, and from water usage

fees or other similar service charges. As an agency formed after the advent of Proposition 13 and with no predecessor agencies, the District receives no property tax allocation. However, the District's operating revenue stream is aided by an automatic annual adjustment indexed to inflation.

The District adopts an annual budget. District finances are professionally audited annually. As of the most recently completed audit (Fiscal Year 2014-15), the District's net position was \$42.8 million, a 1.5% decrease from FY 2013-14 because of higher-than-usual capital outlay as well as the effect of annual depreciation of the District's capital assets (land, buildings, infrastructure systems, and major equipment). The District consistently achieves net-positive operating income, but it is offset by annual depreciation costs. The latter is not an actual out-of-pocket expenditure but nevertheless has a direct effect on an agency's financial valuation.

Approximately \$39 million, more than 90% of this amount reflects the value of the District's capital assets, net of depreciation. The District's unrestricted current assets (cash and cash equivalents in reserves and other funds) total approximately \$3.7 million. While this is a relatively small portion of overall assets, the District remains well capitalized with adequate reserves to fund its present and future needs.

The majority of the District's operating expenses are employee-related (salaries and benefits - 55% of overall operating expenses). In its current five-year plan, the District specifically articulates the high value it places on selecting, training, motivating, and retaining highly qualified staff, and expresses pride in District employees' skill and diligence.

The District's investment in capital projects has averaged about \$1.1 million per year in the last eight years. In the current five-year plan, the District has identified a goal of adding approximately \$1 million annually to existing reserve fund balances. In recent years, allocations to reserves have fluctuated at or slightly under that level. The District has a relatively small amount of long-term debt (\$1.7 million as of the FY 2014-15 audit), reflecting corporation yard improvements in 2013. Interest payments (\$63,000 in FY 2014-15) are a very minor portion of the District's overall expenses.

Challenges and Opportunities

Like many others, the District faces challenges related to water supply. In a section titled "The Increased and Increasing Cost of Water," the current five-year plan discusses the need for ongoing and increasing capital outlay, in new and more difficult locations, in order to maintain well production. District staff anticipates that water will be the largest component of the District's capital spending. Periodic new waterquality regulatory requirements at the State level can also be costly and complex to implement.

The five-year plan identifies a new eight-million-gallon landscape irrigation water storage pond (for recycled wastewater and storm runoff) as the most significant District project in FY 2015-16. While the pond does not directly increase the District's potable water supply, it supports the Preserve Golf Club's goal moving from potable to reclaimed water for landscape irrigation, "leaving more water in the ground" for other uses.

In addition to contributing to the need for ongoing well exploration, historic multiyear drought conditions were integral to the extraordinary 2016 Soberanes Fire. Bulldozer lines and similar actions necessary to fight the fire resulted in considerable impacts to lands within the Preserve, though damage to Districtowned facilities was minor. CAL FIRE has carried out environmental remediation, to the extent possible, in coordination with the District as needed.

The District's five-year plan notes that the cost of employee benefits consistently outpacing inflation presents an ongoing financial challenge.

District staff has expressed an interest in working to implement opportunities for solar energy projects throughout the District. Other potential opportunity areas relate to water, including evaporation control measures for District storage ponds, and further water conservation education and outreach.

Sphere of Influence

The District's designated Sphere of Influence, which was adopted in 1998 and expanded in 2001 and 2002, matches the current District boundary. This "coterminous" designation indicates that annexations to the District are not foreseen in the near future. The District has expressed that no additional areas warrant consideration to be included in the Sphere at present. LAFCO staff concurs with this assessment.

The District's current boundary and Sphere map includes a Future Study Area designation on several parcels (approximately 400 acres total) adjacent to the District's western boundary. According to LAFCO of Monterey County's locally adopted policies, a Future Study Area indicates an area that may warrant inclusion in an agency's Sphere at a future date, depending on further evaluation. It is a somewhat informal and non-binding designation that exists outside the Cortese-Knox-Hertzberg Act. District staff has indicated that the District has no current interest in potentially annexing this land or continuing its designation as a Future Study Area. Accordingly, LAFCO staff recommends that the designation be removed.

Determinations

Service Review Determinations, per Government Code Section 56430

1. Population and growth

Determination: The Santa Lucia Community Services District's boundary encompasses all of the private gated community commonly known as The Preserve. The District's population is approximately 600. After the Santa Lucia Preserve's approximately 320 existing estate residential lots have been built out, no additional future development is anticipated to occur.

2. Disadvantaged unincorporated communities

Determination: No DUCs exist in the District's boundaries or Sphere.

3. Capacity of facilities; adequacy of public services and infrastructure needs

Determination: The District has an established record of consistently providing high-quality essential services to its residents, with no unmet needs identified.

4. Financial ability

Determination: The District operates with revenues exceeding expenditures and has substantial financial reserves. As of its most recent audit (through June 30, 2015), the District had unrestricted current assets of approximately \$3.7 million and a total net position of \$42.8 million.

5. Shared facilities

Determination: The Preserve is within the boundaries of Monterey County Regional Fire District, which provides equipment and training to two MCRFD volunteer engineer/firefighters who reside onsite.

6. Accountability for community service needs

Determination: A five-member Board of Directors, elected at-large by District voters, governs the District.

7. Matters required by local LAFCO policies

Determination: No additional locally adopted LAFCO policies are specifically relevant to this Study.

Sphere of Influence Determinations, per Government Code Section 56425

1. The present and planned land uses in the area, including agricultural and open-space lands.

Determination: The District's boundaries include mostly estate-residential and recreational land uses. About 90% of the Preserve consists of forested and grassland open space, much of which is held in

conservation easements by the Santa Lucia Conservancy. Cattle grazing occurs on some rangelands within the Preserve. No planned development projects or other changes would significantly affect the context of this review.

2. The present and probable need for public facilities and services in the area

Determination: District residents rely on the District's essential public services, particularly domestic water supply and wastewater collection/treatment. In-District population is low and relatively stable, with minimal population growth likely to occur in the future only in relation to build-out of the existing legal lots of record. The District's water supply and wastewater treatment needs are provided for on-site. No substantial needs for new facilities or services in the area are anticipated in order to complete build-out of the approved residential lots.

3. The present capacity of public facilities and adequacy of public services that the agency provides or is authorized to provide

Determination: The District has consistently demonstrated capacity to serve its residents. District staff maintains and annually updates a five-year plan that includes an outline of planned capital spending in order to maintain high-quality services.

4. The existence of any social or economic communities of interest in the area if the commission determines that they are relevant to the agency

Determination: There are no District-relevant social or economic communities of interest in the area served.

5. For an update of a sphere of influence of a city or special district that provides public facilities or services related to sewers, municipal and industrial water, or structural fire protection, that occurs . . . on or after July 1, 2012, the present and probable need for those public facilities and services of any disadvantaged communities within the existing sphere of influence

Determination: No DUCs exist in the District's boundaries or Sphere.





APPENDIX

Sources and Acknowledgements

Information that LAFCO received from district representatives (general managers) was of key importance in developing this study. The managers met with LAFCO staff and provided copies of audits, financial statements, budgets, policies and procedures, agendas, fee schedules. Without their cooperation and assistance, this report would not have been possible. LAFCO's earlier Municipal Service Reviews and Sphere of Influence Studies provided additional background information about the districts.

Complete Text of Applicable Cortese-Knox-Hertzberg Determinations

The District Profile sections of this Municipal Service Review and Sphere of Influence Study use abbreviated language in citing the determinations required by State law. Following is the complete wording of these determinations, as listed in Sections 56430 and 56425 of the Government Code (the Cortese-Knox-Hertzberg Local Government Reorganization Act of 2000, as amended):

- 56430. (a) In order to prepare and to update spheres of influence in accordance with Section 56425, the commission shall conduct a service review of the municipal services provided in the county or other appropriate area designated by the commission. The commission shall include in the area designated for service review the county, the region, the subregion, or any other geographic area as is appropriate for an analysis of the service or services to be reviewed, and shall prepare a written statement of its determinations with respect to each of the following:
- (1) Growth and population projections for the affected area.
- (2) The location and characteristics of any disadvantaged unincorporated communities within or contiguous to the sphere of influence.
- (3) Present and planned capacity of public facilities, adequacy of public services, and infrastructure needs or deficiencies including needs or deficiencies related to sewers, municipal and industrial water, and structural fire protection in any disadvantaged, unincorporated communities within or contiguous to the sphere of influence.
- (4) Financial ability of agencies to provide services.
- (5) Status of, and opportunities for, shared facilities.
- (6) Accountability for community service needs, including governmental structure and operational efficiencies.
- (7) Any other matter related to effective or efficient service delivery, as required by commission policy.

56425. (e) In determining the sphere of influence of each local agency, the commission shall consider and prepare a written statement of its determinations with respect to each of the following:

(1) The present and planned land uses in the area, including agricultural and open-space lands.

- (2) The present and probable need for public facilities and services in the area.
- (3) The present capacity of public facilities and adequacy of public services that the agency provides or is authorized to provide.
- (4) The existence of any social or economic communities of interest in the area if the commission determines that they are relevant to the agency.
- (5) For an update of a sphere of influence of a city or special district that provides public facilities or services related to sewers, municipal and industrial water, or structural fire protection, that occurs pursuant to subdivision (g) on or after July 1, 2012, the present and probable need for those public facilities and services of any disadvantaged unincorporated communities within the existing sphere of influence.



LOCAL AGENCY FORMATION COMMISSION

P.O. Box 1369 132 W. Gabilan Street, Suite 102 Salinas, CA 93902 Salinas, CA 93901 Telephone (831) 754-5838 Fax (831) 754-5831

www.monterey.lafco.ca.gov

Request for Information for Municipal Service Review and Sphere of Influence Study

A. AGENCY PROFILE

- A-1. Official name of the Special District: Pebble Beach Community Services District
- **A-2.** Name of Contact: The individual who will coordinate your response to the questionnaire and will serve as your liaison with LAFCO for this project:

Name: Mike Niccum
Title: General Manager

Address: 3101 Forest Lake Road, Pebble Beach, CA 93953

Phone: **831-647-5604** Fax: **831-373-2357**

Email: mniccum@pbcsd.org

- A-3. Governing Body:
 - Number of members on governing board. **Five**
 - Are members elected or appointed? **Elected**
 - Are elections or appointments agency-wide or by division? **Agency-wide**
 - How long is a member's term? Four Years
 - When and where are scheduled regular meetings held? Last Friday of Month at 9:30 am at PBCSD Boardroom
 - Please attach a list of current governing board members. **See www.pbcsd.org**
- **A-4. Organizational Chart**: Does your agency have an organizational chart? X Yes \sum No If "yes," enclose a copy of your current organization chart. **See www.pbcsd.org**
- **A-5.** Employees. How many employees does your agency have?

Full Time 13

Part Time

Seasonal 1 intern in summer

Contract

SERVICES PROVIDED

B-1. Services that are Provided by your Agency:

Indicate which of the following types of services your agency provides. If you contract with another agency to deliver the service, indicate the name of the provider. Otherwise we assume that your agency is the actual service provider.

Law enforcement and public safety
Police Protection – Patrol and Detectives
X Police Protection – Traffic law enforcement, California Highway Patrol
X Fire Prevention - CalFire
X Fire Suppression - CalFire
X Search and Rescue - CalFire
X Paramedic or Emergency Medical Response - CalFire
Ambulance or medical transport services
Hospital / Health services
Mosquito/Vector Control
Other – List and describe any related types of services your agency is providing here or in attached sheets
Community services
Land Use Planning and regulations
Building and Safety Permits and Inspections
Public Parks (active parks)
Public Open Space (passive parks and open space)
Public Recreation Programs
Golf courses
Library services
Transit (Passenger Transportation)
Cemeteries/interments
General aviation airports
Marinas and small boat harbors
Other – List and describe any related types of services your agency is providing

	<u>Utility services</u>
	☐ Water Conservation
	Wholesale Water Supply
	X Retail Water Delivery – Recycled Water Distribution
	X Wastewater Collection
	X Wastewater Treatment and Disposal – Carmel Area Wastewater District
	X Refuse Collection and Recycling – Green Waste Recovery
	X Refuse Disposal (landfills) – Monterey Regional Waste Management District
	Street and Road Maintenance
	Maintenance of bridges, culverts and appurtenant facilities
	Street Lighting
	Maintenance of drainage and runoff facilities
	Flood Control
	X Storm water disposal
	Resource and Soil Conservation
	X Other – List and describe any related types of services your agency is providing here or on attached sheets. Undergrounding Overhead Utilities
B-2.	Contract Service to Other Agencies:
	Does your agency provide service by contract to other agencies? X Yes No If "yes," identify the agencies, type of service and geographic areas served. CAWD/PBCSD Wastewater Reclamation Project Distribution System Del Monte Forest Conservancy
B-3.	Mutual or Automatic Aid Agreements.
	Do you maintain mutual aid or automatic aid agreements? X Yes No
	If "yes" identify the agencies, type of service and geographic areas served. City of Monterey Fire Department, Cypress Fire Protection District
B-4.	Joint Powers Authorities:
	List all of the joint powers authorities (JPAs) or joint decision-making efforts to which your agency belongs or participates and the purpose of each JPA.
	Monterey Regional Waste Management Agency CAWD/PBCSD Wastewater Reclamation Project Association of California Water Agencies Joint Powers Insurance Authority

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- C-1. Agency Budget: Enclose your most recently adopted budget See www.pbcsd.org
- C-2. Rate Schedule: Enclose your current schedule of fees and charges. See www.pbcsd.org in Budget Document
- C-3. Comprehensive Annual Financial Report (CAFR) or Independent Audited Financial Statement: Attach all comprehensive annual financial reports that have been prepared, and are available, for the period July 2012 through June 2016. See www.pbcsd.org
- C-4. Governing and benefits board compensation

Describe compensation and benefits for members of the governing body, including any limitations on such payments. – See PBCSD Administrative Code Section 2060.12

C-5. Capital Facilities

Attach a list of capital facilities owned by your agency. Include office buildings, fire stations, community centers and other structures, property including parks, cemeteries, open space and other facilities. For each listed facility provide the following information. No changes since 2007 MSR.

- Common name and location or street address
- Acreage if the property
- Primary purpose of the facility and activities located there

Does your agency have any existing outstanding debt?

• Other uses or agencies using the facility

Does your agency have an adopted Capital Improvement Plan (CIP)? X Yes No If "yes," enclose a copy of the most recent CIP. – **See www.pbcsd.org** If "no," please describe any major planned capital changes or improvements.

C-6. Public Debt:

If "yes," describe the purpose of the debt, the type of debt and issuing organization, and how the debt is being retired. Enclose the most recent official statement.

C-7. Debt default: Has your agency ever defaulted on repayment bonds or other debt?

Yes X No If "yes," explain the date and circumstances.

C-8. Outstanding Litigation: Has your agency been a party to any legal actions other than employee-related cases in the past five years that may affect its financial status? Is there outstanding litigation at this time? If so, please describe.

Yes X No

D. SERVICE AREA

D-1. Customers:

- a) Who does your agency consider a "customer"? Property Owners, Residents, Commercial Owners, Visitors, Recycled Water Users
- b) For each type of service provided, how do you track "customers," (i.e., dwelling units, connections, parcels, individuals, etc.)? GIS system tracks using parcels and individuals.
- c) How many customers are currently receiving district services? 2,500 to 100,000

D-2.	Customers Outside Boundaries:
	d) Do you serve customers outside of your boundaries? Yes X No If "yes," please describe.
	e) Do you have interagency agreements to serve specific customers? Yes, a couple of wastewater customers located in Pebble Beach but served by CAWD collection system.
D-3.	Anticipated Geographic Expansions:
	a) Do you feel that your agency's boundary is correct at this time? X Yes \sum No If "no" please describe.
	b) Are there areas that your agency desires or plans to serve that are not now within its boundaries? Yes X No If "yes," identify the areas.
	c) Are there areas your agency currently serves that might be served more efficiently by another agency?
	Yes X No If "yes," identify the areas.
D-4.	Anticipated Sphere of Influence Expansions:
	Do you feel that your Sphere of Influence is correct at this time? X Yes \sum No If "no" please describe
D-5.	Jurisdictional Reorganizations:
	a.) Have partial or complete reorganizations of your agency or consolidations with other agencies been considered or completed during the past 10 years? Yes X No If "yes," please describe.
	b.) Are there potential consolidations or reorganizations with other agencies that you think should be evaluated in the next few years to benefit recipients of your agency's services or improve the provision of services generally? Yes X No If "yes," describe.
	What hurdles or obstacles do you foresee in making such a change?

E. FUTURE PLANNING

E-1.	Agency Goals:							
	Does your agency set and adopt long-range goals and objectives? X Yes No If "yes," what process is used? Periodic Strategic Planning Sessions and annual review of Goals and Achievements.							
	If your agency has any of the following planning documents, please provide a copy:							
	 X Bylaws / Policies & Procedures – PBCSD Administrative Code Mission Statement X Strategic Plan - Last Strategic Planning Session in 2009 Five-year master plan, work plan or goals Other adopted goals 							
E-2.	Plans : Of the following documents, which are prepared by your agency? Which are prepared by other agencies? Please enclose a current copy of plans you have prepared.							
	Prepared by: Your Another Agency Agency							
	 X General Plan of land uses and land use map Master Plan - Public Facilities Master Services Plan X Watershed Management Plan X Groundwater Management Plan X Other: adopted plans Sewer System Management Plan 							
E-3.	Population and Growth Projections:							
	Do you rely on population projections to plan services or facilities? Yes X No If "yes," who provides them or generates them for you?							
E-4.	Service Demand Projections:							
	a) Do you project service demands for the next 5, 10, and/or 20 years? Yes X No							
	Pebble Beach is almost completely built out with less than 100 undeveloped lots of record.							
	If "yes," please provide a current copy of the projections and explain how the service demand projections prepared?							
	b) How are these projections correlated with the population forecasts?							

E-5. Future Challenges and Issues.

Please describe regulatory issues or other challenges do you see confronting your agency in the coming year? In the next five years? Wastewater flow volumes have decreased over 30% in recent years due to water conservation standards reducing the quantity of recycled water available for seven golf courses in Pebble Beach.

F. LEVEL OF SERVICE

F-1. State and Federal Standards

Has your agency been found to be in violation of any State or Federal standards in the past five years that affect its operating status? Are there outstanding violations at this time? If "yes," please describe. **No**

F-2. Permits, Licenses and Accreditations

- a.) Do you receive permits, licenses or accreditations and if so for what purposes?
 - 1. Division of Safety of Dams Operating Permit for Forest Lake Reservoir.
 - 2. State Water Resources Control Board Wastewater Collection System General Permit.
 - 3. Miscellaneous permits from Monterey Bay Air Resources District for emergency generators and fuel stations.
 - 4. Miscellaneous permits from Monterey County for underground fuel storage tanks.
- **b.)** When was each permit, license or accreditation last renewed and how frequently are they reviewed?
 - 1. DSOD performs annual inspection.
 - 2. SWRCB requires annual fee and review of Sewer System Management Plan every five years.
- c.) Do you prepare or receive annual reports or inspection reports from these agencies? Please explain and refer or provide a copy of the latest reports. **DSOD Inspection Report**

F-3. Regulatory and Industry Standards:

- a) Are there <u>regulatory</u> standards that apply to the services your agency provides? If so, what are they, who defines them, where are they published?
 - 1. Standards for Sewer System Maintenance defined by State Water Resources Control Board are included in the Sewer System Management Plan.
- **b)** Are there <u>industry</u> standards that apply to the services your agency provides? If so please describe them, who defines them, where are they published?

1. Insurance Services Office recently completed review of Fire Department Operations and issued a 2 rating which puts the Pebble Beach Fire Department in the top 2% of fire departments reviewed nationwide.

F-4.	Productivity	and	Performance	Monitoring:

- a.) Does your agency have identified levels of service standards? X Yes No If "yes," for which types of services?
- **b.)** Who sets the standards, (e.g., professional organizations and permitting agencies)? Please explain.
 - 1. California Water Environmental Association
 - 2. National Fire Protection Association
 - 3. Central Coast Regional Water Quality Control Board.
- **c.)** How does your agency track its workload for the types of services provided? Examples might be park acreage maintained, call volumes, response times, gallons provided or treated, number of employees, number of burial sites, etc.
 - 1. Fire Call volumes, response times, fire clearance response, area cleared by annual vegetative management, fire hydrants tested
 - 2. Wastewater Sanitary Sewer Overflows, pump station maintenance length of lines cleaned, rodded & televised, overtime
 - 3. Recycled Water Supply interruptions
 - 4. Law Enforcement traffic speeds monitored, number of violations
 - 5. Solid Waste Calls to Franchise Hauler
- **d.)** Are the efficiency and quality of agency services and operations formally evaluated? X Yes No If "yes," who conducts the evaluations? Are the evaluation procedures internal, external, or both? **Internal and External**
- e.) How do you solicit customer feedback and comments? Do you use customer surveys, etc.? Feedback is solicited in newsletters and website. Fire Department has Twitter and Facebook accounts. Staff receives feedback and questions at Del Monte Forest Property Owners and Del Monte Forest Conservancy meetings.

F-5. Staff Licensing and Training

- a) What staff licenses and certifications are necessary for operations? Do agency employees hold the required licenses and certifications?
 - 1. Class B Driver's License for Maintenance Department.
 - 2. Two Registered Professional Engineers on Staff
 - 3. CWEA Technical Certification for all Maintenance Department employees.

b) What training has been provided for agency employees during the last two years? See attached List of technical and safety training.

F-6. Public Outreach:

- a) Describe your agency's efforts to broadcast governing body meetings, disseminate agendas and minutes, encourage voter participation and keep constituents/customers apprised of your activities. District office is the election polling location for Pebble Beach. Agenda and Board packet posted on website 3-5 days before meeting including previous meeting minutes.
- b) Where are notices and agendas posted? PBCSD offices and website
- c) Does your agency have a website? Yes What is it? www.pbcsd.org
- d) Do you distribute newsletters to your constituents? Newsletters twice a year, annual budget notice, annual Notice for Fire Clearance, annual notice for Household Hazardous Waste Collection event and annual invitation to District Open House. See website.
- e) Are meeting locations handicap accessible? Yes
- **F-7. Distinguished Service (Optional Question)**: If you wish, describe any awards, honors or other accomplishments of your agency or its personnel within the last five years.
 - 1 California Water Environmental Association Wastewater Collection System of the Year – Monterey Bay Section 2015, 2013 and 2009 and Statewide 2nd Place 2013 for collection systems less than 249 miles.
 - 2 American Public Works Association 2016 Award of Merit for Undergrounding Overhead Utilities Project, 2009 Award of Merit for 5th Priority Water System Improvement for Fire Protection Project and 2009 Award of Merit for Forest Lake Reservoir Rehabilitation Project.
 - 3 ACWA-JPIA Harvey LaBounty Safety Award in 2013 for the District Wellness Program.

G. SERVICE EFFICIENCY AND COST SAVINGS

G-1. Cost Savings.

- a) What actions has your agency taken in the last five years to save money, lower expenses or improve services at the same costs? Examples might include competitive bidding; interagency purchasing or other agreements, sharing operational staff and so forth. Cross training employees, improve technology including GIS system, SCADA (Supervisory Control and Data Acquisition) system and remote site connection for technology systems.
- **b.)** What cost saving plans do you have for the future?

G-2. Joint Functions:

List or describe any joint functions with other agencies that your agency utilizes to improve services or reduce costs. Examples include joint purchasing, coordinated maintenance, sharing staffs and equipment and so forth.

- 1. Fire Prevention, Training, Paramedic and Command officer costs are shared with Cypress Fire Protection District and Carmel Highland Fire Protection District.
- 2. Participate in Special Districts Association of Monterey County Meetings.

G-3.	oint or	Shared	Capital	Facilities	or Services

Does your agency jointly own or sha	are capital facilities	s or services with other agen	icies?
Within Monterey County	X Yes	□ No	
Outside of Monterey County	☐ Yes	X No	

If yes, please describe.

- 1. PBCSD shares a fire station with Cypress Fire Protection District and CalFire near the Highway One Gate. Ownership PBCSD 25%, Cypress 25% and CalFire 50%. Capital and Operations Costs for Structural Fire Protection shared PBCSD 50%, Cypress 50%.
- 2. PBCSD contracts for one-third capacity of the Carmel Area Wastewater District Treatment Plant and funds one-third of the capital costs.

H. ADDITIONAL INFORMATION

Please feel free to provide a statement or any other plans, reports or documents that you feel would be useful to LAFCO as it reviews municipal services and sphere of influence issues.

Thank you for your careful attention to this questionnaire.

Some achievements since the last Municipal Services Review.

Fire Department

- Initiated paramedic service on all emergency response vehicles.
- Installed Fire Safe Demonstration Garden as District Offices in 2010.
- Community Emergency Response Team program developed with 100 Pebble Beach residents.
- Upgraded emergency notification system to Code Red in 2015.
- Developed emergency preparedness list to include 200 Pebble Beach residents.
- Helped fund CalFire Emergency Command Center to 24 hour wide awake staffing in 2013.
- Helped fund CalFire ECC CAD to CAD connection with Monterey County ECC to reduce response times by 30 to 60 seconds.
- Developed annual Zombie Race and Emergency Preparedness Fair with over 500 participants.
- Developed Medical Waste Take Back Program in 2014 at Pebble Beach Fire Station.

- Received Storm Ready and Tsunami Ready NOAA Designation in 2012.
- Implemented Water Rescue Program in 2015.
- Updated Fire Defense Plan in 2009 and 2012.
- Completed significant Vegetative Management projects in Open Space including annual use of Goats.
- Attendance at annual Open House between 750 and 1,000 residents.
- Completed Water System Improvements for Fire Protection program including \$18 million of capital improvements for California American Water potable water distribution system.

Wastewater

- Rehabilitated three pump stations located on the ocean.
- Completed seven sewer improvement projects rehabilitating seven miles of sewer lines.
- Developed Sewer System Management Plan in 2009 and updated in 2015.

Recycled Water

- Completed construction of Forest Lake Reservoir Project and expanded capacity in 2008.
- Coordinate meetings of Reclamation Management Committee composed of policy makers and Oversight Committee composed of recycled water users.

Solid Waste

- Developed annual Household Hazardous Waste / Electronic Waste Collection Event with an average of 500 participants each year starting in 2008.
- Completed new 15-year solid waste franchise agreement in 2014 in joint effort with MRWMD and cities of Carmel-by-the-Sea, Pacific Grove, Sand City, Del Rey Oaks, Seaside and Marina.
- Amended JPA for Monterey Regional Waste Management Authority to allow bonds for capital improvements at MRWMD.
- Participated in County wide study for solid waste services in 2015.

Administration

- Updated Administrative Code in 2010 and 2016.
- Developed Employee Wellness Program including gym membership and weekly training for stretching techniques.
- Provide meeting space for Del Monte Forest Property Owners, Del Monte Forest Conservancy and other local community groups.

Law Enforcement

- Contract with California Highway Patrol for traffic enforcement after obtaining latent power in 2006.
- Monitor speeds with radar units to review effectiveness of program.
- Participate in Del Monte Forest Property Owners Traffic and Safety Committee meetings.

- Provide command center for special events including AT&T Golf Tournament and the US Open.

Undergrounding Overhead Utilities

- After obtaining latent power in 2011, completed Phase One main line project.